



REOPENING
OUR CARE
HOMES TO
VISITORS

Signature
delivering peace of mind

In line with government guidance, we are now in a position to trial easing some of our lockdown restrictions. We are gradually allowing visitors back into our care homes, including families and friends of loved ones and those who could benefit from our industry-leading accommodation and support.

We know that this has been an anxious time for many and we want to reassure you that the health and safety of our residents, families and team members remains our number one priority, above all else.

Thanks to our early efforts to independently procure personal protective equipment (PPE), conduct widespread whole home testing, assemble additional specialist training and the tireless work of our team members, we are in the fortunate position to start looking to the future whilst robustly managing Covid-19 related risks.

The level of easing will be made on a home by home basis in accordance with our detailed risk assessment framework. Every decision we take will remain under constant review and we will reinstate appropriate restrictions should an individual home's risk profile change.

However, things will be different to before and we will be rolling out a number of additional measures and precautions for visitors to ensure we uphold the safest environment possible. We thank you in advance for your co-operation and we look forward to you visiting.

Pre Visit Check List:

- Book an appointment
- One visitor per visit
- Visit to last no longer than 60mins
- No handbags, shopping, flowers or food
- No pets
- Nobody under the age of 16

Safety measures being implemented for visitors across all our care homes



RIGOROUS HEALTH
QUESTIONNAIRE
UPON ENTRY



HAND
SANITISATION



MANDATORY
PPE



SOCIAL
DISTANCING



RESTRICTED
ACCESS



ENSURE GIFTS
ARE SANITIZED



AVOID PUBLIC
TRANSPORT
WHERE POSSIBLE



ENSURE YOU
ARE FEELING
WELL



TEMPERATURE
SCREENING

www.signature-care-homes.co.uk

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